COVID-19 OUTBREAK - Are you concerned and also have unanswered questions? Our Student Support team is here to help

We understand how important it is to stay informed in these unprecedented times and this is why we have collated relevant information to help you continue your studies with minimal interruption and without any stress.

Read FAQs listed below. If you still have unanswered questions, complete the COVID-19 Helpline form below and we will get back to you as a matter of priority.

ANGAD Australian Institute of Technology is working proactively to ensure that:

1. We have up-to-date information available for you at one place.
2. Every support member and student is protected.
3. We are able to respond as quickly as possible to changes as directed by the Australian and Victorian Governments.

4. Our staff and trainers are ready to offer required support to our students or member of staff who:
   - is diagnosed with the COVID-19 and who is required to isolate.
   - who are returning from overseas and must self-isolate.
   - who suspect they have COVID-19 and who must self-isolate.

COVID-19 Announcement 30 March 2020

The Victorian Government announced additional measures to help reduce people's chances of infection and slow the spread of coronavirus (COVID-19) in our community. This includes the shutdown of many non-essential services across Victoria.

At present, it DOES NOT include the closures of TAFEs, Learn Locals or training organisations.

As of 30/03/2020

Frequently Asked Questions (FAQs)

Is ANGAD Australian Institute of Technology still open for class?

Yes, we are running classes currently taking into consideration the <u>social distancing advice</u> from the Department of Health and Human Services. We are also working on developing a system to allow students to access the classes from home. We want to reassure you that the Government has continued to consider education and training as an essential service and are continuing to encourage training organisations to remain open to support our students with their learning and further studies.

We will advise you if and when we receive directions to lockdown from the Department of Education and Training.

How will classes be conducted in case of a lockdown?

In case of a lockdown, every student will receive necessary information to attend Virtual Training. Our friendly staff and Student Support Officers will help you transition smoothly if the need arise.

Please check your email inbox regularly for instructions and advise on attending virtual training sessions. Also please check your junk mail folders to make sure our messages to you are not being pushed into it.

I don't want to attend class because I have a pre-existing health issue which puts me at high risk to contracting COVID-19

Based on advice from the Australian Government Health Department, ANGAD Australian Institute of Technology is currently open and classes are running as normal. However, as the situation is rapidly evolving, and students and staff have a range of personal circumstances, we know that some people may choose not to come on campus.

If you feel that your absence is going to adversely impact your studies, write to us at info@angad.vic.edu.au with information about any particular circumstances that have contributed to your decision not to come on campus.

We are implementing a range of strategies to ensure you can effectively continue with your learning. You can communicate with your trainer via email immediately and until we invite you to participate in Virtual training sessions.

More information about how ANGAD Australian Institute of Technology is going to conduct Virtual training and how you can access these sessions will be forwarded to you by email.

You will be required to provide ANGAD Australian Institute of Technology with a copy of your medical documentation providing details of your condition. A pre-existing condition may include Asthma, Heart Disease or other condition. Please scan and email us a copy of the document before the next scheduled class.

ANGAD Australian Institute of Technology will continue to run scheduled classes on campus to support students who are well and who do not have access to a computer or digital technology. We are following all the precautionary measures including maintaining social distancing and practicing good hygiene to slow the spread of the virus.

I want to attend class however I am self-isolating as I have returned from overseas or been quarantined with COVID-19, what can I do?

Self-isolation means staying at home for 14 days.
Quarantine means your movement is restricted by government authorities to slow the potential risk of the spread of the disease.

We are here to support you. We are implementing a range of strategies to ensure you can effectively continue with your learning.

Communicate with your trainer via email or phone call. Please DO NOT come to campus.

More information about how ANGAD Australian Institute of Technology will conduct Virtual training and how you can access these sessions will be forwarded to you on your email address.

You will be required to provide ANGAD Australian Institute of Technology with a copy of your travel document showing the date you returned to Melbourne. Please scan and email your trainer a copy of this document before the next scheduled class.

ANGAD Australian Institute of Technology will continue to run scheduled classes on campus to support students who are well and who do not have access to a computer or digital technology.

How to protect yourself and others from coronavirus (COVID-19)?

To help reduce the spread of COVID-19 and protect those who are most at risk, it is important that you take the recommended steps to protect yourself and others.

Surgical masks
> *If you have COVID-19, wearing a surgical mask can help to prevent spreading it to others.*

> *If you are well, you DO NOT NEED to wear a surgical mask. There is little evidence that widespread use of surgical masks in healthy people prevents transmission in public.*

To help slow the spread of COVID-19, practise good hygiene and social distancing and follow the rules for public gatherings and self-isolation.

Good hygiene

Good hygiene includes washing your hands, covering your coughs and cleaning your home or workplace.

Social distancing
Social distancing in public means people:
- *staying at home unless is absolutely necessary*
- *keep 1.5 metres away from others*
- *avoid physical greetings such as handshaking, hugs and kisses*
- *use tap and pay instead of cash*
- *travel at quiet times and avoid crowds*
- *avoid public gatherings and at risk groups*
- *practise good hygiene*

What are the symptoms of the Coronavirus?

COVID–19: IDENTIFYING THE SYMPTOMS

Coronavirus (COVID–19)

SYMPTOMS		COVID-19 Symptoms range from mild to severe	COLD Gradual onset of symptoms	FLU Abrupt onset of symptoms
Fever		Common	Rare	Common
Cough		Common (usually dry)	Mild	Common (usually dry)
Sore Throat		Sometimes	Common	Sometimes
Shortness of Breath		Sometimes	No	No
Fatigue		Sometimes	Sometimes	Common
Aches & Pains		Sometimes	Common	Common
Headaches		Sometimes	Rare	Common
Runny or Stuffy Nose		Rare	Common	Sometimes
Diarrhea		Rare	No	Sometimes for children
Sneezing		No	Common	No

Adapted from material produced by WHO, Centres for Disease Control and Prevention.

HELP STOP THE SPREAD AND STAY HEALTHY

TOGETHER WE CAN HELP STOP THE SPREAD AND STAY HEALTHY.

For more information about
Coronavirus (COVID–19) visit **health.gov.au**

Australian Government

What do I do if I develop symptoms of the Coronavirus?

If you suspect that you may have COVID-19, do not come to campus for classes.

Call your doctor: If you think you have been exposed to COVID-19 and develop a fever and symptoms, such as cough or difficulty breathing, call your healthcare provider for medical advice. If you have serious symptoms such as difficulty breathing, call 000 for urgent medical help.

Coronavirus Health Information Line

Call this line if you are seeking information on coronavirus (COVID-19). The line operates 24 hours a day, seven days a week.

1800 020 080

What do I do if I am not sure if I have Coronavirus or the common cold or flu?

Please refer to the chart of symptoms that will be able to assist. If you are still unsure, please call your doctor. If you do have cold and flu symptoms, please do not attend class until you are feeling well again. Ensure you drink plenty of fluids and get plenty of rest.

I am concerned about my health with the current situation regarding Coronavirus, do I have to attend my classes?

At this stage, most of the classes will run as normal until we are advised by relevant government and health authorities to suspend face-to-face classroom delivery.

What if I have been affected by travel restrictions, lockdowns or self-isolation?

We are very conscious of the devastating effects that the novel coronavirus (COVID-19) is having on the global community in terms of health, travel, freedom of movement and economic impacts.

If this situation is affecting you personally, we would like to extend our sympathy and assure you that we are doing all we can to support you to commence or resume your studies with minimal stress or delays.

We will work with you to explore options that will allow you to complete your studies in the timeframe you had expected with no or minimal additional financial cost. We will continue to update you about the impacts on your studies and about the COVID-19 situation in Australia more broadly through email and on social media.

If you have been affected by travel restrictions, lockdowns or self-isolation which have prevented you from coming to campus, please contact us (info@angad.vic.edu.au) and we will contact you to discuss your options.

How can I stay updated?

We will continue to email all students and staff with updates about the COVID-19 situation and send tailored emails to students directly affected by the current travel restrictions.

What will happen with my eCOE if I am affected by the Coronavirus?

As part of the response from the Australian Government affected students will be supported so that the impact on their student visa is minimised. This means compelling and compassionate circumstances will be considered and your Confirmation of Enrolment (COE) will remain active.

Information on Student Visas

The Australian Department of Home Affairs page has fact sheets with the latest information on the impacts of coronavirus (COVID-19) on student visas. Click on 'Visa related information – Fact Sheets' for links to information in English.

How do I get support if I am experiencing stress and depression due to COVID-19 outbreak?

If you are feeling anxious or distressed about the current situation, please speak with one of our Student Support Officer (03 9670 9095; info@angad.vic.edu.au)

Useful Links

- *Department of Home Affairs*
- *Department of Health and Human Services*
- *Coronavirus information - Australia*

The information on this page is current and valid as of 30/03/2020. Please visit useful links for up-to-date information on COVID-19

Is your question still unanswered? Please write to us at info@angad.vic.edu.au